Hospitality Services

Your Guide to University ID Cards, Meal Plans, Pioneer Express, and more!





Services Offered





A ID Center

A Meal Plans

Pioneer Express

University Commons Operations Events & Conference Scheduling Audio Visual Services Vending Services Dining Service

ID Center

Located on the 1st floor of the Student Center





ID Center

- All students are provided with a University ID Card (campus card).
- ID cards can display your preferred name.
- ID photos are submitted online via the GET Mobile App.
- Our ID Center office is available Monday

 Friday to receive a replacement ID in case it goes missing.

ID Website: www.wpunj.edu/hospitality/id-center/

Meal Plans

What are the meal plan options and how do they work?



Resident Meal Plans

Traditional plans

• Each week you receive a prefixed number of meals

- The number of meals is based on the plan you selected
- Unused meals do not carry over from week to week

• All meals are available at the start of the semester

Block Plans

- Use the swipes at your pace throughout the semester
- Leftover block swipes do not carry over to the following semester



Many traditional & block plans come with a one-time deposit of Pioneer Express



Commuter Meal Plans

- Available to all commuters & apartment residents.
- Plan options will accommodate a variety of student schedules.
- Meal blocks are available for students to use at anytime throughout the entire semester.



Meal Plans: Functionality

- Meal "swipes" are mainly used in our all-you-careto-eat dining location, Wayne Dining Hall.
 - Entry to Wayne Dining Hall = 1 meal swipe per meal period.
- Pioneer Express funds can be used for dollar-fordollar purchases at all campus dining locations.
- Use Pioneer Express for snacks and beverages on the go through our mobile ordering GET application.
- Meal swipe and Pioneer Express balances can also be viewed through GET.

Meal Plans: Meal Exchange

- When not able to attend Wayne Dining Hall, students can use meal swipes at the Paterson Food Court or W-Store as a "meal exchange".
- One swipe can be used during each meal period for a \$5.25 meal exchange value.
- The remaining balance can be paid using Pioneer Express, cash, or credit card, if needed.
- Meal exchange provides an extra layer of convenience for students with their busy schedules.

Health and Wellness Support



Kayla Kirschner, RDN Email: <u>dietitian@wpunj.edu</u>

- WPU Dining Services offers registered dietitian nutritionist services to support students with their dietary needs.
- Kayla is available for a variety of services:
 - One-on-one menu planning consultations
 - Assistance with special dietary needs
 - Planning health and wellness events on campus
- Kayla is available all summer for consultations as you prepare to embark on your WPU career.

Connect with Dining



• Information about the dining program is easy to find on our dining website:

https://wpunj.edu/hospitality/dining-services/

- Dining locations and hours of service
 - Menus, with calorie and allergen alerts
 - Meal plan information
 - Campus dietitian contact
- Follow us on social media to connect with WPU Dining:
 - Image: Boost of the second second
- Reach out to our General Manager with any dining-related questions:
 - Nick Bauer, fs-bauern@wpunj.edu

Pioneer Express

A guide to our campus currency



Pioneer Express





- Your William Paterson University ID Card is your Pioneer Express Card.
- It's the convenient, cashless way to pay for your purchases ON and OFF campus.
- To use it, simply deposit funds into your Pioneer Express account. The balance will decrease with each purchase that is made.
- GET Mobile App
- Visit the Hospitality Services website for details www.wpunj.edu/hospitality/pioneer-express.html

Pioneer Express: Key Features

24/7 Access to your Pioneer Account	Account balances for Meal Plan & Pioneer Express	Transactional history
Low balance notifications	Requesting funds from family & friends	Deactivating lost ID Cards
	There are no	

There are <u>no</u> <u>fees</u> associated



Methods of Adding Pioneer Express

- GET is our secure online management and depositing platform
- In Person Our office at the Student Center Room 100. If you're looking to place <u>CASH/currency</u> we offer 4 VTM's. Library @ Friends Lounge, Student Center @ Main Lobby, Valley Road @ Cafe 1600, W Store @ Century Hall.
- **By Mail** Make checks to:

William Paterson University; Attn: Hospitality Services

• **By Phone** - Call (973) 720-6200 have VISA/MC/Discover/American Express credit card number ready along with the student (banner) number.



Locations Pioneer Express is Accepted



OFF CAMPUS:

BELMONT

GRILL

856 Belmont Ave

973-427-3647

Dante's PIZZERIA

408 Haledon Ave.

973-956-0855

niteral Initedin

721 Hamburg Tpk

973-595-7600

1465 Hamburg Tpk

973-628-1824

BIAGIO'S 2 PIZZA 'N' PASTA

179 Hamburg Tpk.

973-653-9700

530 W. Broadway

973-942-2058

(Store Only)

QuickChek

442 Pompton Rd.

973-790-6820

Wendys

637 Hamburg Tpk.

973-790-9637





973-389-2081



Brother Bruno

PIZZA 200 Hamburg Tpk.

973-790-3321

209 Berdan Ave.

973-694-0828

1628 Rt. 23

973-628-1687



973-925-4000

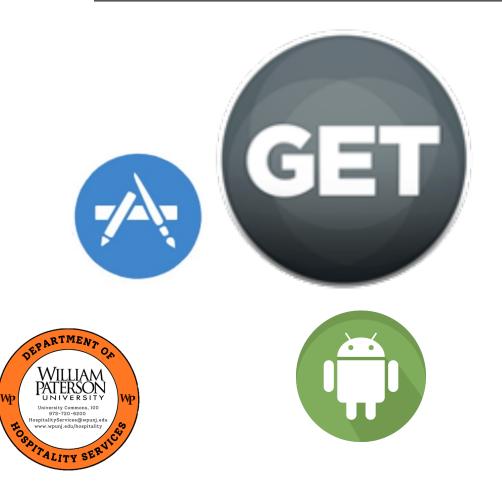


300 Preakness Shopping Ctr. 973-694-5800

Sponsored by: William Paterson Hospitality Services



GET Foods



- In addition to ID photo submission, Pioneer Express depositing GET now also offers Mobile Food Ordering!
- After downloading the GET Mobile app from your Apple or Android stores you will see an "order" option.
- This option will take you to all our on-campus dining location menus and will allow you to safely and securely order and pay for your meal from your smart device.
- You will receive a text and/or email alert to let you know your order is ready and then all you have to do is pick it up and go!
- GET is compatible with meal plans, Pioneer Express, and major credit cards.

Contact Us



DEPARTMEN

ALITY SE



Website: https://www.wpunj.edu/hospitality/



Email: hospitalityservices@wpunj.edu



Information Desk Phone: 973-720-2292



Virtual Chat: Located in the top right corner of our website, daily during hours of operation