

# Hospitality Services

Your Guide to University ID  
Cards, Meal Plans, Pioneer  
Express, and more!



# Services Offered



Information Desk



ID Center



Meal Plans



Pioneer Express



University Commons  
Operations

Events & Conference Scheduling  
Audio Visual Services  
Vending Services  
Dining Service



# ID Center

Located on the 1st floor of the Student Center



# ID Center

- All students are provided with a University ID Card (campus card).
- ID cards can display your preferred name.
- ID photos are submitted online via the GET Mobile App.
- Our ID Center office is available Monday – Friday to receive a replacement ID in case it goes missing.

ID Website:

[www.wpunj.edu/hospitality/id-center/](http://www.wpunj.edu/hospitality/id-center/)



# Meal Plans

What are the meal plan options and how do they work?



# Resident Meal Plans

## Traditional plans

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- Each week you receive a prefixed number of meals
- The number of meals is based on the plan you selected
- Unused meals do not carry over from week to week

## Block Plans

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- All meals are available at the start of the semester
- Use the swipes at your pace throughout the semester
- Leftover block swipes do not carry over to the following semester

**Many traditional & block plans come with a one-time deposit of Pioneer Express**



# Commuter Meal Plans



- Available to all commuters & apartment residents.
- Plan options will accommodate a variety of student schedules.
- Meal blocks are available for students to use at anytime throughout the entire semester.



WILLIAM  
PATERSON  
UNIVERSITY

University Commons, 100  
973-720-8200  
HospitalityServices@wpunj.edu  
www.wpunj.edu/hospitality

# Meal Plans: Functionality

- Meal “swipes” are mainly used in our all-you-care-to-eat dining location, Wayne Dining Hall.
  - Entry to Wayne Dining Hall = 1 meal swipe per meal period.
- Pioneer Express funds can be used for dollar-for-dollar purchases at all campus dining locations.
- Use Pioneer Express for snacks and beverages on the go through our mobile ordering GET application.
- Meal swipe and Pioneer Express balances can also be viewed through GET.





# Meal Plans: Meal Exchange

- When not able to attend Wayne Dining Hall, students can use meal swipes at the Paterson Food Court or W-Store as a “meal exchange”.
- One swipe can be used during each meal period for a \$5.25 meal exchange value.
- The remaining balance can be paid using Pioneer Express, cash, or credit card, if needed.
- Meal exchange provides an extra layer of convenience for students with their busy schedules.



# Health and Wellness Support



*Kayla Kirschner, RDN*  
Email: [dietitian@wpunj.edu](mailto:dietitian@wpunj.edu)

- WPU Dining Services offers registered dietitian nutritionist services to support students with their dietary needs.
- Kayla is available for a variety of services:
  - One-on-one menu planning consultations
  - Assistance with special dietary needs
  - Planning health and wellness events on campus
- Kayla is available all summer for consultations as you prepare to embark on your WPU career.






# Connect with Dining



- Information about the dining program is easy to find on our dining website:

<https://wpunj.edu/hospitality/dining-services/>

- Dining locations and hours of service
  - Menus, with calorie and allergen alerts
  - Meal plan information
  - Campus dietitian contact
- Follow us on social media to connect with WPU Dining:  
 @wpunj\_dining    @wpunj\_dining    wpudining
- Reach out to our General Manager with any dining-related questions:
  - Nick Bauer, fs-bauern@wpunj.edu



# Pioneer Express

A guide to our campus currency



# Pioneer Express



- Your William Paterson University ID Card is your Pioneer Express Card.
- It's the convenient, cashless way to pay for your purchases ON and OFF campus.
- To use it, simply deposit funds into your Pioneer Express account. The balance will decrease with each purchase that is made.
- GET Mobile App
- Visit the Hospitality Services website for details - [www.wpunj.edu/hospitality/pioneer-express.html](http://www.wpunj.edu/hospitality/pioneer-express.html)



# Pioneer Express: Key Features

24/7 Access to  
your Pioneer  
Account

Account  
balances for  
Meal Plan &  
Pioneer Express

Transactional  
history

Low balance  
notifications

Requesting  
funds from  
family & friends

Deactivating  
lost ID Cards

There are no  
fees associated



# Methods of Adding Pioneer Express

- **GET** is our secure online management and depositing platform
- **In Person** - Our office at the Student Center Room 100. If you're looking to place CASH/currency we offer 4 VTM's. Library @ Friends Lounge, Student Center @ Main Lobby, Valley Road @ Cafe 1600, W Store @ Century Hall.
- **By Mail** - Make checks to:  
*William Paterson University; Attn: Hospitality Services*
- **By Phone** - Call (973) 720-6200 have VISA/MC/Discover/American Express credit card number ready along with the student (banner) number.



# Locations Pioneer Express is Accepted

ON CAMPUS:	Arcade/ Entertainment Center	Bento Sushi	Campus Activities
Counseling, Health, and Wellness	Einstein Bros Bagels	Hospitality Services	Ignite
Library Fines & Copies	Quick Eats	Recreation Center	Student Enrollment Services
UniPrint	University Police	Vending Machines	The W Store
Wayne Dining Hall	WP Market Place & Campus Store	Visit <a href="http://PioneerExpressCard.com">PioneerExpressCard.com</a> for more information and deposits	

OFF CAMPUS:			
 856 Belmont Ave 973-427-3647	 179 Hamburg Tpk. 973-653-9700	 200 Hamburg Tpk. 973-790-3321	 1762 Ratzer Rd. 973-389-2081
 408 Haledon Ave. 973-956-0855	 530 W. Broadway 973-942-2058	 209 Berdan Ave. 973-694-0828	 163 Hamburg Tpk. 973-925-4000
 721 Hamburg Tpk. 973-595-7600	 442 Pompton Rd. 973-790-6820	 1628 Rt. 23 973-628-1687	 300 Preakness Shopping Ctr. 973-694-5800
 1465 Hamburg Tpk. 973-628-1824	 637 Hamburg Tpk. 973-790-9637	Sponsored by: William Paterson Hospitality Services	





# GET Foods



- In addition to ID photo submission, Pioneer Express depositing GET now also offers Mobile Food Ordering!
- After downloading the GET Mobile app from your Apple or Android stores you will see an "order" option.
- This option will take you to all our on-campus dining location menus and will allow you to safely and securely order and pay for your meal from your smart device.
- You will receive a text and/or email alert to let you know your order is ready and then all you have to do is pick it up and go!
- GET is compatible with meal plans, Pioneer Express, and major credit cards.



# Contact Us



Website:  
<https://www.wpunj.edu/hospitality/>



Email:  
[hospitalityservices@wpunj.edu](mailto:hospitalityservices@wpunj.edu)



Information Desk Phone:  
973-720-2292



Virtual Chat:  
Located in the top right corner of our website, daily during hours of operation