



## Cheng Chat: I Didn't Know the Library Did That!

by Victoria Wagner

Welcome to the fall semester! The Cheng Library is your one-stop shop for a wide range of services and resources designed to support you! We are here for you – days, nights, weekends – to answer your questions and address your needs. You can contact us in person, by phone/text, email, and chat. If there's something you need, but can't find – please ask! Aside from all the traditional things you expect from a library, you might be surprised to find out what else Cheng Library has for you:

- Coffee!  
We have a Keurig machine in the Friends Room. Purchase coffee, tea, or hot chocolate pods from our vending machines – or bring your own.
- Current Magazines  
Stop by the Nexus room in the Periodicals Department to catch the news on CNN and read the latest issue of *Rolling Stone*, *Wired*, *People*, *Time*, *Health*, *Forbes*, *Ebony* or today's newspaper.
- Fetch It!  
Use the My Account feature to login to the Library's catalog and request books for pickup. We will fetch books from the shelves and email you when they are ready for pick up at the Lending Services front desk.
- Supplies  
Did you forget something? Visit Lending Services to borrow dry erase markers, highlighters, rulers, white out, Sharpies, scissors, tape, calculators and USB drives.
- Article Copy Service

If we own a journal in print or other non-electronic format, we will scan and email articles to you for free. Provide us with the citation in the Interlibrary Loan & Article Service link from our home page. We'll email you the article in less than 48 hours.

- **Copy/Scan Equipment**

Stop by the copy room and use our copy/scan equipment. Scanning to your USB drive is free! Make color or black & white copies using cash or your Pioneer card.

- **Reserve a Group Study Room**

We have two bookable rooms, one for 3-6 people and one for 6-12 people. Visit Lending Services to make your reservation. Use these spaces to practice your presentations, watch videos, collaborate on projects, or study with your friends.

- **Fax Service**

Lending Services provides a fax service for a nominal fee per page. We will fax any time of the day or night – as long as we are open. Stop by for more information.

- **Fun Reading**

Check out our collection of bestsellers (biographies, cookbooks, mysteries) in our Leisure Lounge section. These books may be borrowed for 2 weeks.

- **iPads**

You can borrow laptops, iPads, digital cameras, digital voice recorders, and lots of other equipment from Instruction and Research Technology's Media Services department.

- **Human Beings on the Phone:**

Press 1, Press 2 – Forget about it! When you call the Library during our working hours, a human being will pick up the phone and speak with you. You may ask that person questions, and they will, in turn, answer those questions. There is no additional charge for the human being on a phone service.