



BLACKBOARD BROWSER COMPATIBILITY & PLUG-INS

Browsers

Please review this table to make sure your web browser is compatible with Blackboard 9.1. Mac users should note that Safari is not supported; Chrome or Firefox are both compatible.

Microsoft® Windows® Operating System

	Internet Explorer® 9	Internet Explorer 8	Firefox (Final Release Channel)	Firefox 3.6	Chrome (Stable Channel)
Windows® XP (32-bit)	Unsupported	Compatible	Compatible	Compatible	Compatible
Windows Vista® (32-bit)	Certified	Compatible	Certified	Compatible	Compatible
Windows Vista (64-bit)	Compatible	Compatible	Compatible	Compatible	Compatible
Windows 7 (32-bit)	Certified	Compatible	Certified	Compatible	Certified
Windows 7 (64-bit)	Compatible	Compatible	Compatible	Compatible	Compatible

Apple® Mac OS® Operating System

	Safari® 5.1	Safari 5.0	Safari 4.0	Firefox (Final Release Channel)	Firefox 3.6	Chrome
Mac OSX 10.5 "Leopard®"	Unsupported	NOT Compatible	NOT Compatible	Compatible	Compatible	Compatible
Mac OSX 10.6 "Snow Leopard®"	Unsupported	NOT Compatible	NOT Compatible	Certified	Compatible	Certified
Mac OSX 10.7 "Lion®"	Compatible	Unsupported	Unsupported	Compatible	Compatible	Compatible

- Blackboard strives to make all its products as accessible as possible. JAWS for Windows 11 and 12 were used during accessibility testing.
- Blackboard Learn requires the latest version of Sun JRE 6 (**JAVA**) The JRE can be downloaded from <http://java.sun.com/javase/downloads/index.jsp>. JRE 7 is not supported.
- The following technologies are not supported:
 - Internet Explorer 6 and Internet Explorer 7
 - Firefox 1.x, 2.0, 3.0, and 3.5
 - Safari 2.0, 3.x (or any version on Windows)
 - Mac OSX 10.4 "Tiger"
 - Java 5
- Internet Explorer 8 and Internet Explorer 9 are tested in Standards Mode. Some known issues can be resolved by using Compatibility Mode (emulates IE7 behavior).
- Both Google Chrome and Mozilla Firefox have moved to a rapid release cycle. At the time of testing, Chrome 16.0 and Firefox 9.0 were the latest available versions. Since then, new stable versions may have been released and widely adopted. **Blackboard is supporting all newer stable versions of Chrome and Firefox.**

Pop-Up/Spam Blockers

All popup blockers on your computer should be turned off before logging into Blackboard. If they aren't you may experience difficulties when using Blackboard. If you continue to have difficulties, please contact the [WPUNJ IT Help Desk](#).

JavaScript and Cookies

Javascript and Cookies must be set to "enabled" or "true." Also, Java must be enabled. Alternatively, selecting the "Medium Security Level" (on the "Privacy" tab of the "Internet Options" panel) will provide the necessary settings.

Browser Plug-ins

For some courses, you **may** be required to have one or more of these plug-in application programs. Each course should specify which plug-ins are required. Generally, plug-in software should already be present on your computer when you purchase it. However, we recommend that you verify that (1) you have these plug-ins installed & configured on your web browser, and (2) you have at least the minimum required version for each plug-in.

- [Adobe Reader](#)
- [Apple Quicktime](#)
- [Adobe Flash Player](#)
- [Microsoft Windows Media Player](#)
- [Windows Media Player Plugin for Firefox browsers](#)
- [Windows Media Player Plugin for Macs \(Flip4Mac\)](#)
- [Sun Java SE Runtime Environment 6](#)

Remember, all these plug-in software applications are free downloads from the vendors. For installation assistance with these plug-ins, please contact the technical support of the respective vendors.