



**WILLIAM  
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UNIVERSITY**

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## Clarification #1

Reference: Request for Proposal **B9339312**  
**Comprehensive Vertical Transportation (Elevator) Maintenance & Repair**

Date: May 11, 2017

The University received questions regarding the subject bid, listed below is our response.

1.)Question: Section 22 says that all work on overtime except emergency callbacks are billed at the premium rate (the difference between regular time and overtime). Does this mean that all work including repair work requested to be done on overtime is billed at the premium rate?

**Answer: Yes, when outside the normal business hours as outlined in Section 1.0 Paragraph G (8:00am-4:30pm, state holidays excluded) and pre-approved by the University**

2.)Question: Please clarify whether emergency callbacks are billable in full at standard overtime rates.

**Answer: Yes, but only when outside the normal business hours as outlined in Section 1.0 Paragraph G (8:00am-4:30pm, state holidays excluded) not during normal business hours**

If you do not intend to bid, please fax back your "NO BID" to Purchasing at 973-720-2872.

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(Signature)

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(Company Name)

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(Today's Date)