Manager as Coach

The first step is defining the role of the manager as opposed to the role of leader. Coaching is defined as a two-way process, using ongoing feedback, to reinforce positive actions and outcomes. The focus is on developing knowledge and skills. Participants will learn these skills as well as how to counsel when coaching does not work.

When: October 9, 2015
9:30am – 12:30pm
Where: University Commons Room 171B

Registration is required. Please complete the attached registration form and scan and email to training@wpunj.edu or submit via fax to extension 2090. For questions, you may direct your call to Desyra Highsmith at extension 2834 or Myrna Torres at extension 2887.