

**Faculty Senate Technology Council  
Minutes - 03/03/2011**

Present: Corsetto, Harris, Miller, Wagner

Motion for commencement begrudgingly accepted.

- I. Charted the path for the rest of this semester:
  - a. Issue survey
  - b. Write report on the survey
  - c. Plan for the Fall forum
  
- II. Edited the survey (see attached):
  - a. Removed question (#1a) and replaced it with a new question (#2):

*Check all the help desk-oriented points of service you'd find valuable:*

    - Walk-in, main campus*
    - Walk-in, Valley Road*
    - Telephone*
    - Email*
    - Electronic form*
    - Chat/IM*
  - b. Question 5 (old Q 4) replaced "efficiently" with "effectively"
  
- III. Communication with the outside world:
  - a. Robert will contact Mark Sandford to arrange a survey via Campus Voice (note: email sent, as of this writing am waiting response)
  - b. Robert will contact Ron Verdicchio re: announcing the survey in the upcoming faculty senate meeting (note: contact made, announcement set)
  - c. Robert Will contact May Chabayta re: scheduling forum. (note: email sent, as of this writing am waiting response)
  - d. Robert will contact Rochelle Kaplan re: forum best practices

Motion for adjournment met with general acclaim.