# Registration Policies & Procedures

### All Registrations Will Be Processed Online!

- Register early to quarantee your enrollment
- Registrations are accepted until the classes are full.
- Web Registration: <a href="https://www.wpunj.edu/cpe/index.html">https://www.wpunj.edu/cpe/index.html</a>
- ❖ If you experience difficulty with online registration, please call for assistance (973) 720-2354 or (973) 720-3961
- Be sure to include daytime and evening telephone numbers, as well as your email address to receive notification about potential cancellations.
- Online payment is by credit card or electronic check.
- Once you register and payment is processed, you are automatically enrolled for your course.
  You will receive two emails: A registration confirmation and a payment confirmation.
- Plan to attend your workshop or conference as scheduled. You will be notified of any cancellations or changes to workshop/ conference/ schedules. If you do not receive an email confirmation, please call for assistance (973) 7202-2354 or (973) 720-3961

In the case of inclement weather, please visit <a href="www.wpunj.edu/cpe">www.wpunj.edu/cpe</a> for updates on university closures due to inclement weather along with programs reschedule.

# **Cancellation Policy**

#### Three Hour Workshops/ Conferences/ Institutes

- Notification must be received in writing at least 5 business days prior to the workshop to receive a full refund less 5% of the registration fee or \$25, whichever is greater.
- Less than 5-day notice, NO refund will be issues.
- No refunds are issued for failure to attend workshops/ conferences/ institute/ class.

## Semester Classes - (Classes that meet for 5 or more days)

- Notification must be received in writing at least 5 business days prior to the course to receive a full refund less 5% of the registration fee or \$25, whichever is greater.
- Any cancellations after the first day will be refunded 50% of fee, cost of materials and less 5% of the registration fee or \$25, whichever is greater.
- No refunds will be given after the second class.

### Courses Cancelled by WPU

• If a course, workshop, or conference is canceled due to inclement weather, insufficient enrollment, or any other reason, you will receive a full refund.

For all cancellation request, please notify us by email: <a href="mailto:certificateprogram@wpunj.edu">certificateprogram@wpunj.edu</a>
Or call for more information regarding refunds (973) 720-2354.

#### Pre-college & Summer Youth Programs

- Notification must be received in writing at least 5 business days prior to the course to receive a full refund less 5% of the registration fee or \$25, whichever is greater.
- Notification must be received in writing at least 5 business days prior to the youth program to receive a full refund less 5% of the registration fee or \$25, whichever is greater.
- No refunds or credits will be given after the first day of the camp/ program.

\*Please send all Youth Program cancellation notifications to: youthprograms@wpunj.edu