Course of Study

1. Course Title and Number:
   CSP 614  Community Agencies: Resources and Social Welfare Policy 3 Credit Hours

2. Course Description:

This online course examines the development of community social services agencies and their place in today's society. It also introduces needs assessment and basic program development. Identifying and making appropriate referrals for a diverse population will be explored.

3. Prerequisites and Restrictions: CSP 601, CSP 602, and CSP 603

4. Course Objectives:
   1. To understand the historical development of community social services agencies (II.G.1.a., G.5.a.)
   2. To understand management, services, funding, and accountability of community social service agencies (CMH A.8., B.2., C.5.)
   3. To provide a view of the social welfare system as it responds to human needs within our diverse society (II.G.1.b., G.1.i, G.2.a., G.2.c., G.3.d., CMH E.6.)
   4. To discuss the availability of resources that meet the needs of individuals and families in the community (II.G.1.b., G.1.i., CMH C.8., D.4.)
   5. To examine how to identify and make appropriate referrals for a diverse population (II.G.1.b., G.2.a., G.2.d., CMH C.2.)
   6. To introduce basic needs assessment for program development (II.G.8.d., CMH C.3., I.2.)

G. Student Learning Outcomes: Student will be able to:
   1. Demonstrate an understanding of the historical development of social services agencies as evidenced by online discussion and agency visitation (CMH B.2.)
   2. Demonstrate a familiarity with available community resources and the ability to make appropriate referrals as demonstrated by case study, agency visitation, case study, and online discussion (CMH D.4., F.1.)
   3. Demonstrate an understanding of social welfare policy as evidenced by online discussion
   4. Demonstrate an understanding of needs assessment and basic program development as evidenced by needs assessment group project and online discussion
6. Course Content:
   1. Historical overview of the community social services
   2. Introduction to social welfare policy
   3. Overview of service delivery systems
   4. Introduction to community resources
   5. Funding for community agencies
   6. Determining and making appropriate referrals
   7. Provision of services
      a. To children
      b. To families
      c. To severely mentally disabled populations
      d. To the older adult
   8. Prevention programs
   9. Counseling services
   10. Community support services
   11. Crisis intervention services

7. Teaching/Learning Methods:
   1. BlackBoard discussion
   2. Small group BlackBoard discussion
   3. Agency visitation
   4. Directed readings

8. Evaluation Methods:
   1. Case Study
   2. Agency visitation and write up
   3. Needs Assessment group project
   4. Online discussion/BlackBoard assignment

9. Required Texts/Readings:

   *Community counseling: Empowerment strategies for a diverse society* 

10. Preparer's Name and Date: Paula R. Danzinger, Ph.D. Fall, 1999

11. Department Approval Date: February, 1999


